

Addendum 2 DATED 19-11-2025

FOR

**REQUEST FOR PROPOSAL FOR SELECTION OF BIDDER FOR SUPPLY
INSTALLATION, IMPLEMENTATION, MAINTENANCE & MANAGEMENT OF IT
SECURITY SOLUTIONS - B**

BID NO: PSB/HOIT/RFP/2025-26/45 DATED 01/10/2025

GEM Bid No. GEM/2025/B/6746008



**Punjab & Sind Bank
Second Floor
IT Department
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Gurugram, 122003**

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Introduction

Bank has published the RFP vide tender No: BID NO: PSB/HOIT/RFP/2025-26/45 DATED 01/10/2025 for REQUEST FOR PROPOSAL FOR SELECTION OF BIDDER FOR SUPPLY INSTALLATION, IMPLEMENTATION, MAINTENANCE & MANAGEMENT OF IT SECURITY SOLUTIONS - B. Following amendments have been made in the above stated RFP. All other terms and conditions of the RFP shall remain unchanged. Please treat this Addendum as an integral part of the RFP documents issued.

With reference to the aforesaid RFP, all are advised to note following:

Section 1: Modification in RFP clauses:

S.No.	Page No.	RFP reference	Existing Clause	Modified Clause
1.	RFP Page no. 25	Section 7: Scope of Work	Additional Clause	The bidder shall take over and maintain operations of the bank's existing solutions starting 01.05.2026 and continue doing so until the new proposed solution goes live, in accordance with the RFP.
2.	RFP page no. 89	Section 10.2 Eligibility Evaluation Criteria Clause 4	The bidder should have a minimum turnover of INR 250 crore per annum in India for each of the past 3 financial years (i.e. 2021-22, 2022-23 & 2023-24) along with positive net worth. Note – In case of MSMEs only, the turnover may be relaxed subject to meeting the quality and technical specifications.	The bidder should have a minimum turnover of INR 250 crore per annum in India for each of the past 3 financial years (i.e. 2022-23, 2023-24 & 2024-25) along with positive net worth. Note – In case of MSMEs only, the turnover may be relaxed subject to meeting the quality and technical specifications.
3.	RFP page no. 94	Section 10.3 Technical Evaluation Criteria Clause 1	a) Point 1 = 250 Cr. < Minimum turnover of bidder in each of the 3 financial years < 500 Cr. b) Point 2 = 500 Cr. < Minimum turnover of bidder in each of the 3 financial years < 750 Cr. c) Point 3 = Minimum turnover of bidder in each of the 3 financial years > 750 Cr. Financial years (i.e. 2021-22, 2022-23 & 2023-24)	a) Point 1 = 250 Cr. < Minimum turnover of bidder in each of the 3 financial years < 500 Cr. b) Point 2 = 500 Cr. < Minimum turnover of bidder in each of the 3 financial years < 750 Cr. c) Point 3 = Minimum turnover of bidder in each of the 3 financial years > 750 Cr. Financial years (i.e. 2022-23, 2023-24 & 2024-25)



S.No.	Page No.	RFP reference	Existing Clause	Modified Clause
4.	Addendum 1 Dated 4.11.2025 Page no. 33	Clause no. 129	DRM solution must have files and folder based protection and a copy of protected file / folder is to be maintained in the DRM solution.	The solution allows for automated folder-based protection in central file server.
5.	Additional document FRS TRS Page no. 5	Solution Name: DRM Clause 51	The solution is capable of providing protected document recovery in case of cyber-attacks (ransom ware etc.)	The solution is capable of providing protected document recovery in case of cyber-attacks (ransom ware etc.) either through an inbuilt feature or Bidder should provide a 3rd party solution where the DRM protected documents would be stored centrally and recovery in case of cyber-attacks (ransom ware etc.)
6.	Additional Document FRS TRS Page no. 40	Technical Specification – Primary Storage Clause 8	the proposed array should be configured with at least 8 x 32Gbps & 8 x 10Gbps optical front-end ports & Proposed storage should support 100GbE backend.	The proposed array should be configured with at least 8 x 32Gbps & 8 x 10Gbps optical front end ports & Proposed storage should support 100GbE Backend /PCI backend.
7.	FRS TRS Document Page No. 40	Technical Specification Primary Storage Clause 7	The proposed array should support FC, iSCSI, vVols 2.0, NFS v4.0 or above/ SMB 3.1 or above/ FTP / SFTP, NVMe/TCP, NVMe/FC from day one.	The proposed array should support FC, iSCSI /(NFS v4.0 or above)/ (SMB 3.1 or above)/ FTP / SFTP, NVMe/TCP, NVMe/FC from day one.
8.	Additional Document FRS TRS Page no. 44	Technical Specification – Object Storage Clause 2	Object Storage shall scale by dynamically adding additional nodes to system, at the granularity of a single node. The upgrades should be carried out non-disruptively online with support for automated data rebalance across the nodes. It should support. Added capacity shall be immediately available in advance of any internal rebalancing of existing data.	Object Storage shall scale by dynamically adding additional nodes to system, at the granularity of a single node. The upgrades should be carried out non-disruptively online with support for automated data rebalance across the nodes/disks. It should support. Added capacity shall be immediately available in advance of any internal rebalancing of existing data.
9.	Additional Document FRS TRS	Technical Specification – Object Storage	All nodes of the object storage system must process write requests and write to different sets of	All nodes/storage nodes of the object storage system must process write requests and write to different sets of disks to take advantage of all spindles and



S.No.	Page No.	RFP reference	Existing Clause	Modified Clause
	Page no. 44	Clause 6	disks to take advantage of all spindles and NICs in cluster.	NICs in cluster.
10.	RFP Page no. 65	Section 7.9 Resource Requirement	This is the minimum manpower requirement per shift.	This is the minimum manpower requirement.
11.	RFP Page no. 68	Section 7.9 Resource Requirement	Each shift team should have one team lead/shift in-charge & L2.	Clause Stands deleted
12.	RFP Page no. 68	Note Clause 4	The deployment of L1, L2, and L3 on-premises must be right-sized across shift by bidder ensuring 24x7 support. Bidder is required to optimize resource allocation to ensure that each shift maintains a minimum quantity of resources as indicated in the table above.	The deployment of L1, L2, and L3 on-premises must be right-sized across shift by bidder ensuring 24x7 support. Bidder is required to optimize resource allocation to ensure that each shift maintains a minimum quantity of resources to meet the required SLA as defined in the RFP
13.	RFP Page no. 120	Section 13.15 Intellectual Property Indemnity:	In the event of any claim asserted by a third party of infringement of copyright, patent, trademark, industrial design rights, etc., arising from the use of the Goods or any part thereof in India, the Vendor(s) shall act expeditiously to extinguish such claim. If the Vendor(s) fails to comply and the Bank is required to pay compensation to a third party resulting from such infringement, the Vendor(s) shall be responsible for the compensation to the claimant including all expenses, court costs and lawyer fees. The Bank will give notice to the Vendor(s) of such a claim, if it is made, without delay. The Vendor(s) shall indemnify the Bank against all third-party claims.	In the event of any claim asserted by a third party of infringement of copyright, patent, trademark, industrial design rights, etc., arising from the use of the Goods or any part thereof in India as a part of this RFP, the Vendor(s) shall act expeditiously to extinguish such claim. If the Vendor(s) fails to comply and the Bank is required to pay compensation to a third party resulting from such infringement, the Vendor(s) shall be responsible for the compensation to the claimant including all expenses, court costs and lawyer fees. The Bank will give notice to the Vendor(s) of such a claim, if it is made, without delay. The Vendor(s) shall indemnify the Bank against all third party claims.



S.No.	Page No.	RFP reference	Existing Clause	Modified Clause
14.	RFP Page no. 102	Section 11.4 ATS/subscription cost & AMC Cost	Yearly in advance (Post submission of 110% of the yearly ATS Amount of the respective product) or quarterly in arrears	Yearly in advance (Post submission of 110% Bank Guarantee of the yearly ATS Amount of the respective product) or quarterly in arrears