



Corrigendum cum Addendum: 01 dated 17.02.2026

**RFP REFERENCE NO: HOSD/SITC/ACCESS-CONTROL/HO-
RP/2025-26/1**

**Punjab & Sind Bank, Head Office Security Department, New Delhi,
Invites**

**E-TENDER / RFP from eligible OEMs, OEM-authorized dealers, and
OEM-authorized vendors for the supply, installation, testing,
commissioning (SITC), and Comprehensive Annual Maintenance
Contract (CAMC) of Smart Swing Barrier Gates with Integrated
Access Control System and Customised Time-Attendance Software**

**at Punjab & Sind Bank, Head Office, 21, Rajendra Place, New Delhi
– 110008**



₹ *[Signature]*

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Introduction

Bank has published the RFP vide **RFP REFERENCE NO: HOSD/SITC/ACCESS-CONTROL/HO-RP/2025-26/1** dated **11.02.2026** for the SITC and CAMC of Smart Swing Barrier Gates with Integrated Access Control System. Following amendments have been made in the above-stated RFP based on the Pre-Bid Meeting held on **16.02.2026**. All other terms and conditions of the RFP shall remain unchanged. Please treat this Corrigendum cum Addendum as an integral part of the RFP documents issued.

In reference to the aforesaid RFP, all are advised to note the following:

Section 1: Modification in RFP Dates

No modifications have been made to the schedule of the Tender/RFP. The dates remain as follows:

| S.No | RFP Page No. | RFP Section | Original Date | Revised Date |
|------|--------------|--|---------------------------|--------------|
| 1 | Page 2 | Key Information: Bid Submission End Date | 06.03.2026 up to 03:00 PM | No Change |
| 2 | Page 2 | Key Information: Technical Bid Opening | 06.03.2026 at 03:30 PM | No Change |

Section 2: Modifications in RFP Clause

The following clauses/specifications in the **Notice Inviting Tender/RFP** and **Commercial Bid (Annexure-II B)** are modified/amended as follows:

| S.No. | RFP Reference | Existing Clause / Specification | Modified Clause / Specification |
|-------|--|--|---|
| 1. | Notice Inviting Tender , Point 19: OEM Back-End Support | OEM Undertaking confirming availability of spares and technical support... | OEM Undertaking confirming: 1. Availability of critical spares in India. 2. Technical & escalation support during Warranty & CAMC. |

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| S.No. | RFP Reference | Existing Clause / Specification | Modified Clause / Specification |
|-------|--|---|---|
| | | | 3. Software backline support from OEM for 6 years with undertaking on Non-Judicial Stamp Paper of requisite value. |
| 2. | Notice Inviting Tender , Point 21: Quality Certifications | BIS Certificates... and ISO 9001:2015 / ISO 14001:2015... | Quality Certification and other certifications: 1. BIS Certificates (IS 13252 / IS 60947) wherever applicable. 2. ISO 9001:2015 / ISO 14001:2015 / ISO 27001. 3. IEC / IS 60947 / IS 13252 wherever applicable. 4. ADA / Harmonised standards. 5. ISO/IEC 27001 compliance/certification wherever applicable. 6. All cameras used in swing barrier / access control / face recognition must be STQC certified. 7. Face recognition system shall comply with BIS IS 19380 standards. |
| 3. | Notice Inviting Tender , Point 26: SLA Acknowledgement | Signed SLA Acceptance Letter confirming 4-hour response time... | Signed SLA Acceptance Letter confirming: 1. 4-hour response time from the time of the complaint logged. 2. Uptime requirements 95%. 3. Penalties for non-compliance. 4. Termination rights of the Bank. |
| 4. | Annexure-II(B) , Sr. No. 1 | Swing Lane Barrier: SS-304... | Swing Lane Barrier: 1. Dimensions: Standard cabinet (approx. 1400x185x1020mm). 2. Drive: Brushless DC (BLDC) Motor, MCBF >5 Million Cycles. 3. Safety & Branding: - Audio-visual safety and indication for the barriers. - Punjab & Sind Bank logo to be posted on each barrier (front and back). |

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| S.No. | RFP Reference | Existing Clause / Specification | Modified Clause / Specification |
|-------|----------------------------|---|--|
| | | | <ul style="list-style-type: none"> - Safety marking on swing barrier flaps. -Emergency fail-safe opening - Certifications: CE, FCC, RoHS for electronic components. |
| 5. | Annexure-II(B), Sr. No. 4 | Face Recognition Terminal: 7-inch Touch Screen... | Face Recognition Terminal: 1. Display: Touch Screen minimum 5-inch display (Revised to allow broader participation). 2. Security: Camera must be STQC Certified Liveness Detection Camera. 3. Communication: Must support OSDP (Open Supervised Device Protocol) or Encrypted communication. |
| 6. | Annexure-II(B), Sr. No. 16 | Turnkey Charges: Delivery, Civil Work... | Turnkey Charges: Delivery, Civil Work (Aesthetics to be maintained), Electrical Work, Training, and Commissioning. Includes glass partition works to fill gaps up to the 1-meter wide Motorized P-Type Gate to ensure a sealed aesthetic. |
| 7. | Annexure-II(B), Sr. No. 5 | Data Management Software: MS SQL DB... | Data Management Software: Application should be Web portal based to be hosted on Bank's intranet. SQL RDBMS (Enterprise) or Equivalent with backline support from OEM for 6 years OR Bank's existing DB (Oracle) may be used. |
| 8. | Annexure-II(B), Sr. No. 8 | Online UPS... | Online UPS: 3 KVA with batteries for backup of 30 minutes. |
| 9. | Annexure-II(B), Sr. No. 7 | ACS Server PC... | ACS Server PC: Workstation (Core i5, 16GB RAM, 1TB HDD, 64-bit Windows OS). |



Section 3: Replies to Pre-Bid Queries & Technical Clarifications

The following clarifications/requirements are added to the Scope of Work and Technical Specifications based on the Pre-Bid Meeting discussions:

A. General Technical Clarifications

| Sl. No | Category | Clarification / New Requirement |
|--------|-----------------------|--|
| 1 | Software Architecture | <ol style="list-style-type: none">1. Application must be Web portal based software hosted on the Bank's intranet.2. Application to be configured on DC (Data Center) and DR (Disaster Recovery) Servers separately.3. Load balancing, wherever necessary, will be done by the vendor.4. Data encryption & cybersecurity compliance as per industry standard. |
| 2 | Integration | <ol style="list-style-type: none">1. Bank will provide API. App must consume APIs on Real-time basis and As per schedule. The API should be hit only on the 1st Entry of the day for a particular Employee.2. Trigger button required in admin portal to push/pull failure cases.3. API logs maintained for minimum 7 days.4. Data transfer must be encrypted as per Banking policy.5. A backup of all logs must be maintained for a minimum of 180 days, and records of all events should be stored in a separate database folder. |
| 3 | Security | <ol style="list-style-type: none">1. Compliance with Bank's Internal CISO policy.2. VAPT observations must be resolved/closed by the Vendor.3. Role-based access control in admin portal.4. MHA guidelines must be adhered to. |
| 4 | Configuration | Network, DB, and App configuration by Vendor as per Bank's IT policy. |
| 5 | User Access | User DB view provided by Bank for user-based access control . Vendor will need to create DB-Link on it's Server. |
| 6 | Server Provisioning | Backend Server provided by Bank. System Server Requirement/Sizing must be provided by Vendor. All installation & Configuration to be done On-site. |



B. Motorized P-Type Swing Gate Specifications (Added Requirement)

- **Usage:** Dedicated lane for **Physically Challenged (Divyangjan) / Wheelchair Access** and movement of goods.
- **Material:** SUS 304 Stainless Steel.
- **Passage Width: 900mm to 1000mm** (Wide lane).
- **Drive:** Brushless DC (BLDC) or Servo Motor with high torque.
- **Safety:** Encoder-based obstruction detection (Stop/Reverse upon hitting obstacle).
- Anti-trap protection
- Low speed motion
- Voice / LED indicators
- ADA compliant wide lane

Section 4:- Note to Bidders/Venders

All bidders are advised to carefully read the Corrigendum cum Addendum: 01 dated 17.02.2026 issued against RFP Reference No. HOSD/SITC/ACCESS-CONTROL/HO-RP/2025-26/1.

The Corrigendum cum Addendum forms an integral part of the RFP and shall be read in conjunction with the original tender document and all subsequent amendments/clarifications issued by the Bank.

Bidders are required to:

1. Take into account all amendments, modifications, and technical clarifications provided in the Corrigendum cum Addendum while preparing and submitting their bids.
2. Submit a duly signed and stamped copy of the Corrigendum cum Addendum as a token of acceptance along with the Technical Bid.
3. Ensure that their proposed solution strictly complies with the revised technical specifications, eligibility criteria, compliance requirements, and commercial scope mentioned in the Corrigendum cum Addendum.
4. Note that failure to acknowledge the Corrigendum cum Addendum or non-compliance with the revised requirements may result in the bid being treated as non-responsive.
5. The decision of the Bank regarding the interpretation of any of the terms and conditions mentioned herein shall be final and binding on the bidder.

All other terms and conditions of the original RFP remain unchanged.


Chief Security Officer
Punjab & Sind Bank
Head Office



1. Introduction (Addendum)

The purpose of this document is to provide a detailed description of the project's objectives and scope. It outlines the key deliverables and the timeline for completion. The project is expected to be completed by the end of the year.

The project will be managed using a combination of agile and waterfall methodologies. Regular communication and reporting will be required to ensure the project stays on track.

The project team consists of several key members, including a project manager, a business analyst, and a systems administrator. Each team member has specific responsibilities and will be working closely together to achieve the project goals.

The project budget is estimated to be within the allocated funds. A detailed budget breakdown will be provided in a separate document.

The project risks have been identified and assessed. Mitigation strategies have been developed to minimize the impact of any potential risks.

The project will be reviewed regularly to ensure that it remains aligned with the organization's strategic goals and objectives.

The project team is committed to delivering high-quality results and ensuring that the project is completed on time and within budget.

The project manager will be the primary point of contact for all project-related inquiries.

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Project Manager