



Punjab & Sind Bank, Corporate Office, East Kidwai Nagar, New Delhi, Invites Tenders under Two Bid System on Gem Portal

Tender For Supply, Installation, Testing And Commissioning Of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) Along With 12-Month Warranty, 03-Year CAMC, and Buy-Back of Existing UPS Systems without Batteries at Bank House Building, Rajendra Place, New Delhi.

IMPORTANT DATES

DATE OF ISSUE OF e-TENDER	19.08.2026 from 12.00 hrs.
DATE OF PRE-BID MEETING	25.08.2026 at 15.00 hrs
LAST DATE OF SUBMISSION OF e-TENDER	02.09.2026 at 15.00 hrs
DATE OF OPENING OF e-TENDER	02.09.2026 at 15.30 hrs.

Premises Department

Punjab & Sind Bank , Corporate Office, Ground floor, Office Block-3, Plate-B, East Kidwai Nagar New Delhi-110023.

Phone-011-40175111, E-mail: Ho.premises@psb.bank.in

Tenderer's Signature

The information provided by the bidders in response to this RFP Document will become the property of the Bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this RFP Document and all amendments will be advised to the bidders and such amendments will be binding on them. The Bank also reserves its right to accept or reject any or all the responses to this RFP Document without assigning any reason whatsoever and without any cost or compensation therefore. This document is prepared by Punjab and Sind Bank for **NIT for SITC of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery bank.**

Disclaimer

While the document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, and no responsibility or liability will be accepted by Punjab & Sind Bank or any of its employees, in relation to the accuracy or completeness of this document and any liability there of expressly disclaimed. The RFP is not an offer by Punjab & Sind Bank, but an invitation for bidder's responses. No contractual obligation on behalf of Punjab & Sind Bank, whatsoever, shall arise from the offer process unless and until a formal contract is signed and executed by duly authorized officials of Punjab & Sind Bank and the selected Bidder.

Tenderer's Signature

PUNJAB & SIND BANK

NOTICE INVITING TENDER (NIT)

Punjab & Sind Bank invites tenders on GeM portal through Two BID option from the **Pillar Power Systems/Legrand (Numeric)/Schneider/ABB/Socomec/Vertiv/Delta Electronics** make OEM (Original Equipment Manufacturers) or their authorised channel partners/Dealers (Tender Specific Authorization) for Supply, Installation, Testing and Commissioning (SITC) of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank, details given below:

1. Name of Work :	NIT FOR SITC OF 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without battery Bank.
2. Time allowed for completion :	30 Days from the date of handing over of site
3. Earnest Money Deposit(EMD) :	Rs.1,64,000/- has to be submitted online transfer in favour of Punjab & Sind Bank. Scanned copy of the same shall be uploaded by Seller in the online bid. or For RTGS/NEFT, Account details are as given below: Account Name- NEFT INWARD STP PARKING ACCOUNT Account No-90065040070003 IFSC-PSIB0009006 “MSEs (Micro and Small Enterprises) are exempted from paying the application money and Earnest Money Deposit amount for which the concerned enterprise needs to provide necessary documentary evidence. For MSEs Government of India provisions shall be considered while evaluating the tender.”
4. Performance Security	All suppliers (including MSEs who are registered with the designated MSME bodies, like National Small Scale Industries Corporation etc. shall submit a Performance Security for an amount equal to 5% of the contract value within seven (7) days from the date of issuance of the Letter of Intent (LoI) by the Purchaser. The Performance Security may be furnished in the form of FDR, Bank Guarantee, RTGS, or NEFT and shall be retained by the Purchaser up to the commencement of the warranty period.
5. Security Deposit :	A sum 5% of actual value will be deducted from final bill amount and retained till DLP. The security deposit shall be refunded after satisfactory completion of DLP (i.e. 12 months from the date of submission of completion certificate.) A Security Deposit equal to 10% of the final contract value shall be furnished by the contractor after the expiry of the Warranty Period and shall remain valid until the satisfactory completion of the CAMC period, including the fulfilment of all contractual obligations there under.
6. Availability of tender Documents:	Tender documents to be downloaded from the GeM portal/Bank Website/CPPP Portal from 19.08.2026 to 02.09.2026.

Tenderer's Signature

7. Address:	HOD (Premises) Punjab & Sind Bank Corporate Office, Ground floor, Office Block-3, Plate-B, East Kidwai Nagar New Delhi-110023, Ph: 011-40175111
8. Last Date for Submission of BID :	Online uploading of signed and scanned copies of all pages of Bid, all other documents mentioned above and online submission of Price bid through the GeM portal upto 02.09.2026 at 15:00hrs.
9. Date and time of opening of e-tender:	02.09.2026 at 15.30 Hrs. BID will be opened only of those bidders who will pay EMD. Price Bid will be opened only of those bidders who are successful in Technical Bid after scrutiny.
10. Warranty Period :	12 months from the date of issue of completion certificate.
11. Validity of BID :	90 days from the date of opening price bid.
12. Liquidated Damages :	0.5% per week subject to a maximum of 5% of contract value.
13. Eligible Taxes/Deductions :	Income Tax will be deducted at source as per Govt. Guidelines. The contractor should comply with the following; Contractor should have GST Registration Number. Invoice should specifically/separately disclose the amount of GST levied at applicable rate as per GST provisions/Rules. In case of Correction in the bills after scrutiny, contractor should submit fresh bills for payment. Contractor should timely file his GST return in accordance with GST provisions to enable the bank to claim the credit of GST paid to the contractor. The GST Number of Punjab & Sind Bank 07AAACP1206G3ZX
14. Mode of Payment :	Electronic mode of payment shall be preferred. The contractor shall have to furnish their bank account details with Branch Name, Branch Code, IFSC and account no. along with the bill.
15. Payment Terms:	Payment will be made only against successful SITC of 02 Nos. 180 KVA Modular UPS Systems as certified by competent authority, PSB (HO Premises New Delhi). No advance payment shall be released against supply of material.
16. Any additional information :	The quoted rate should be inclusive of all related expenses to complete the work, materials, labour, wages, fixtures, transportation, installation, all taxes (including GST at applicable rates).
17. Mode of Submission of Tender:	The tender shall be submitted in online through GeM portal only.
18. Type of Tender	E-Open Tender two bid system i.e. Technical & Commercial

Tenderer's Signature

19. Pre-BID Meeting	PRE-BID MEETING: A pre-bid meeting will be held on 25.08.2026 @ 15:00 hrs at the following address to clarify doubts or queries if any, of the service providers. Punjab & Sind Bank Corporate Office HO Premises Department, Ground Floor NBCC Office Block-III, Plate-B, East Kidwai Nagar, New Delhi-110023 Email: ho.premises@psb.bank.in Phone No.: 011- 40175144, 40175111
20. Exemption	As per OM No F.20/2/2014-PPD (Pt.) dated 25.07.2016 and 20.09.2016, Firms recognized as Start-ups by Department of Industrial Policy & Promotion (DIPP) are exempted from submitting Earnest Money Deposit (EMD) and Tender Fee / Cost.

General: No extension in the Tender due date shall be considered on account of delay in submission of GeM portal. Late/Delayed Tenders shall not be considered for evaluation. The Offer/tender/bid shall be valid for 90 days from the date of opening of the tender, and extend further if required from time to time. The Bidder cannot withdraw their offer within the period of validity/extended validity liable for forfeiture of Earnest Money Deposit. Notice Inviting Tender (NIT), Tender Document and Corrigendum/Addendum if any, will be posted on the E Tendering website **GeM**. Tenderers are advised to complete all submission related work well before Time and Date for Submission of Tender Online. Any request for modification in the time/date of submission of tender due to tenderer's failure to submit his offer, will not be accepted.

Errors and Omissions:

Each Recipient should notify the Bank of any error, fault, omission or discrepancy found in this RFP document but not later than seven business days prior to the due date for lodgement of Response to RFP.

Tenderer's Signature

GENERAL INSTRUCTIONS TO THE TENDERERS

1. Scope of Work

Punjab & Sind Bank invites tenders on GeM portal through Two BID option from the **Pillar Power Systems/Legrand (Numeric)/Schneider/ABB/Socomec/Vertiv/Delta Electronics** make OEM (Original Equipment Manufacturers) or their authorised channel partners/Dealers (Tender Specific Authorization) for Supply, Installation, Testing and Commissioning (SITC) of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank.

2. Site and its Location

The proposed work is to be carried out at Punjab & Sind Bank HO Building, Rajendra Place, New Delhi.

- Complete set of tender documents can be downloaded from GeM portal.
- The tender documents are not transferable.

3. Site Visit

The tenderer must visit site himself on his own responsibility and at his own expenses all information and data which may be required for the purpose of filling this tender document and enter into a contract for the satisfactory performance of the work. The tenderer is requested satisfy himself regarding the availability of water, power, transport and communication facilities, the character quality and quantity of the materials, labour, the law and order situation, climatic conditions, **liaison requirements with local authorities/ authorities maintaining the campus, security agencies guarding the campus, traffic regulations in and around the site etc**; The tenderer will be fully responsible for considering the financial effect of any or all the factors while submitting his tender. Bidder can visit site between 10:30 am to 04:00 pm from Monday to Saturday (Except on Bank Holidays) till bid submission end date.

4. EMD(Earnest Money Deposit)

The tenderer are requested to submit the Security Deposit of **Rs.1,64,000/- (Rs. One Lac Sixty Four Thousand only)** through online transfer in favour of Punjab & Sind Bank.

- EMD (Earnest Money Deposit) in any other form other than as specified above will not be accepted.
- No interest will be paid on the EMD (Earnest Money Deposit).
- EMD (Earnest Money Deposit) of unsuccessful tenderer will be refunded/ returned within 30 days of award of Contract.
- EMD (Earnest Money Deposit) of successful tenderer will be retained as a part of Performance security.

5. Signing of Contract Documents

The successful tenderer shall be bound to implement the contract by signing an agreement and conditions of contract attached herewith within 7 days from the receipt of intimation of acceptance of his tender. However, the written acceptance of the tender by the Bank will constitute a binding agreement between the Bank and successful tenderer whether such formal agreement is subsequently entered into or not.

6. Performance Security

The successful tenderer will have to submit a sum equivalent to 5 % of contract value (at the time of agreement signing) by means of FDR/BG/RTGS/ NEFT in favour of Punjab & Sind Bank payable at New Delhi within a period of 7 days of acceptance of tender. The performance security Deposit shall be convert as Security Deposit till warranty period, and will be discharged by the Bank after completion of the supplier's performance **obligations** under the contract.

Tenderer's Signature

7. Security Deposit

In addition to the Performance Security deposit amount, 5% of actual value will be deducted from final bill amount and retained till warranty period. The entire security deposit shall be refunded after satisfactory completion of warranty (i.e. 12 months from the date of submission of completion certificate.)

8. Delivery

UPS Systems should be delivered, installed and commissioned **within 15 days** from the date of **Purchase Order**. In case of some urgent requirement by the Department, the same may be delivered urgently.

9. Installation

Installation at our office, including unpacking of cartons/ boxes, will be the responsibility of the Bidder. Bidder will have to install the system and hand it over to Bank for acceptance testing within **seven days** of the Bank from the date of receipt of the system at our office. Bank reserves the right to shift part or the entire Hardware order setup to new location/s and warranty / AMC will continue to be in force at the new location. The cost of shifting delivery, installation and commissioning will be borne by the Bidder.

10. Documentation:

Bidder will have to supply all necessary documentation for the training, use and operation of the system. This will include at least one set of original copies per installation of the user manuals, reference manuals, operations manuals and system management manuals in English only.

11. Training

The Bidder shall provide training to officials of Punjab & Sind Bank. The training should cover hands-on training up to a comfort level of user. Training will have to be provided at Bank's premises or external sites acceptable to Bank, at Bidder's cost.

12. Uptime Guarantee

Bidder will have to guarantee a minimum uptime of 99%, calculated on a monthly basis.

Uptime percentage will be calculated as (100% less Downtime Percentage). Downtime percentage will be calculated as Unavailable Time divided by Total Available Time, calculated on a monthly basis. Total Available Time is two shifts a day for seven days a week. Unavailable Time is the time involved while any part of the core configuration or system hardware component is inoperative or operates inconsistently or erratically.

If Bidder fails to meet the uptime guarantee in any month within the warranty period then the Bidder will have to pay 1% of cost of the hardware as damages OR the warranty period will have to be extended by one month. The Bidder should immediately provide Punjab & Sind Bank with an equivalent standby system in case of failures.

13. Validity of Tender

Tender shall remain valid and open for acceptance for a period of **90 days** from the date of opening price bid. If the tenderer withdraws his/her offer during the validity period or makes modifications in his/her original offer which are not acceptable to the Bank without prejudice to any other right or remedy the Bank shall be at liberty to forfeit the total Security Deposit.

14. Liquidated Damages

The liquidated damages shall be 0.5% per week subject to a maximum of 5% of the accepted Contract Value.

Tenderer's Signature

15. Rate and Prices

The tenderer shall quote their rates for individual items both in words and figures. In case of discrepancy between the rates quoted in words and figures the unit rate quoted in words will prevail. If no rate is quoted for a particular item the contractor shall not be paid for that item when it is executed. The amount of each item shall be calculated and the requisite total is given. In case of discrepancy between the unit rate and the total amount calculated from multiplication of unit rate and the quantity the unit rate quoted will govern and the total amount will be corrected. The tenderer need not quote their rates for which no quantities have been given. In case the tenderer quote their rates for such items those rates will be ignored and will not be considered during execution. Each page of the Tender Documents shall be signed by the authorized person and cutting or over writing shall be duly attested by him. Each page shall be totalled and the grand total shall be given. The contractor is required to comply with all act of the Government relating to labour and the rules and regulations made there under from time to time and to submit at the proper times all particulars and statements required to be furnished to the appropriate authorities.

16. Warranty

Bidder will have to provide a post-installation warranty as per the terms mentioned below:

Onsite Comprehensive Warranty for 12 Months from the date of installation.

In event of any equipment/Spare Parts is replaced or any defect in respect of any equipment/Spare parts is corrected during the warranty period, where the period of warranty remained is less than twelve month of the comprehensive warranty, the warranty in respect of the equipment which is replaced / defect is corrected, will be extended for an additional period of twelve months from the date of such replacement/ correction of defects.

In case of significant failures of specific component the entire system has to be replaced with new ones in proactive manner. The proactive action has to be taken immediately without affecting the banks day to day functioning and in a mutually convenient time. The proactive action plan is required to be submitted well in advance. The principal Vendor is required to ensure that this kind of situation never arises.

17. Single point of contact for Support

Bidder has to provide details of single point of contact viz. designation, address, email address, telephone /mobile No. for UPS supplied to the bank. Escalation matrix for support should also be provided with full details as per **Annexure**. The Bidder should have local service support office in New Delhi.

18. Warranty period

In case of non-adherence to terms and condition of tender including service/repair/replacement during AMC and warranty period, strict action shall be initiated against contractor including of forfeiture of Security deposit and blacklisting.

19. Maintenance

Bidder shall carry out preventive maintenance once in quarter in consultation with the banks team during the warranty period as well as the subsequent AMC period. Preventive Maintenance will include replacement of worn-out parts, checking diagnostic etc.

In case equipment is taken away for repairs, the Bidder shall provide a standby equipment (of equivalent configuration on immediate basis), so that the work of the Bank is not affected.

Tenderer's Signature

The Bidder shall give an undertaking that sufficient quantity of spares will be kept as stock during the warranty/AMC period at their office in New Delhi.

If the equipment cannot be made serviceable either by repair or by replacement and put back the system into regular operation within 2 days in office on account of any breakdown due to equipment failures/repairs/settings, a similar stand-by equipment in good working condition shall be provided at the cost of the vendor failing which a penalty at the rate of Rs 5,000/- (Rupees Five thousand only) per day for the first 10 days and Rs 10,000/- (Rupees Ten Thousand only) per day beyond 10 days.

20. GENERAL CONDITIONS & INSTRUCTIONS TO TENDERERS

This Tender has 2 (two) separate parts: Technical Bid & Financial Bid. Both the parts (bids) shall be uploaded simultaneously on GEM along with requisite support documentation on or before the last date of submission of tender. **There should be no mention of prices, rates, or any commercial information in the Technical Bid.**

Tenderers shall sign each page of this Tender Document, along with company stamp, at bottom right corner, as prescribed.

Tenderers shall quote for any ONE brand only. Mixed or Combination of brands by one vendor shall not be permitted.

21. Works to be arranged by the contractor

Unless otherwise mentioned in the tender documents, the following works shall be done by the contractor and therefore, their cost shall be deemed to be included in their tendered cost-whether specifically indicated in the schedule of work or not:

- a) Carefully dismantling of the Current UPS systems with associated all connections etc. from the site and keep away in safe as directed by the Bank's official. During dismantling of the old UPS systems, care must be taken so that there will not be any damage to the existing equipments, panels etc. at site
- b) Making good all damages caused to the structure during installation and restoring the same to their original finish.
- c) The time mentioned in the contract will be strictly followed to complete the work. The contractor will carry out the work with full diligence within the stipulated period of the contract. In case of delay in work. A penalty of 0.5% per week will be imposed on the contractor, subject to a maximum of 5% of the total contract value..
- d) Providing necessary signage for the equipment, cable etc.

22. Settlement of disputes by Arbitration

All disputes and differences of any kind whatever arising out of or in connection with the contract or the carrying out of the works (whether during the progress of the works or after the completion and whether before or after the determination abandonment or breach of the contract) shall be referred to and settled by the Bank who shall state its decision in writing. Such decision may be in the form of a final certificate or otherwise. The decision of the Bank with respect to any of the excepted matters shall be final. But if the Contractor be dissatisfied on any matter on which a decision is taken by the Bank as above, except any of the expected matter the Contractor may within 28 days after receiving notice of such decision give a written notice to the other party requiring that the matters in dispute be arbitrated upon. Such written notice shall specify the matters, which are in dispute or difference of which such written notice has been given. If both the parties agree, a single arbitrator would be appointed for the purpose. In case no agreement could be reached on the appointment of single arbitrator, both the parties will nominate one person each as an arbitrator on

Tenderer's Signature

their behalf. The two arbitrators nominated by the parties shall nominate one more person to act as third arbitrator or umpire. The arbitrator or Arbitrators, as the case may be, shall have power to open up, review and revise any certificate, opinion, decision, requisition or notice, save in regard to the excepted matters, referred to in the preceding clause, and to determine all matters to dispute which shall be submitted to arbitration and of which notice shall have been given as aforesaid. The arbitrator or Arbitrators, as the case may be, shall make his or their award within one year (or such further extended time as may be decided by him or them as the case may be with the consent of the parties) from the date of entering on the reference. In case during the arbitration proceedings the parties mutually settle or compromise their dispute or difference, on the parties filing their joint memorandum of the settlement or compromise, the Arbitrator or the Arbitrators as the case may be, shall make an award in terms of such settlement or compromise. Upon any such reference, the decision on the cost incidental to the reference and Award respectively shall be in the discretion of the arbitrator or Arbitrators as the case may be, who may determine the amount thereof or direct the same to be taxed as between the party and party and shall direct by whom and to whom and in what manner the same shall be borne and paid. This submission shall be deemed to be a submission to arbitration within the meaning of the Indian Arbitration and Conciliation Act, 1996 or any statutory modification thereof. The award of the arbitrator or Arbitrators, as the case may be, shall be final and binding on the parties. It is agreed that the Contractor shall not delay the carrying out of the works by reason of any such matter, question or dispute being referred to arbitration, but shall proceed with the works with all due diligence and shall until the decision of the Arbitrator or Arbitrators, as the case may be, is given, abide by the decision of the Bank. No award of the Arbitrator or Arbitrators, as the case may be, shall relieve the Contractor of his obligations to adhere strictly to the Bank's instructions with regard to the actual carrying out of the works. The Employer and the Contractor hereby also agree that arbitration under this Clause shall be a condition precedent to any right of action under the Contract. The Court at Delhi shall have exclusive jurisdiction in respect of any dispute arising out of or in connection with the agreement/Contract.

23. Force Majeure

Should either party be prevented from performing any of its obligations under this proposal by reason of any cause beyond its reasonable control, the time for performance shall be extended until the operation or such cause has ceased, provided the party affected gives prompt notice to the other of any such factors or inability to perform, resumes performance as soon as such factors disappear or are circumvented.

If under this clause either party is excused performance of any obligation for a continuous period of ninety (90) days, then the other party may at any time hereafter while such performance continues to be excused, terminate this agreement without liability, by notice in writing to the other.

24. Indemnity

The Bidder shall indemnify, protect and save the Bank against all claims, losses, damages, costs, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. by the Bidder. The Bidder shall always remain liable to the bank for any losses suffered by the Bank due to any technical error and negligence or fault on the part of the Bidder and the Bidder also indemnifies the Bank for the same in respect of the hardware supplied by him by executing an instrument to the effect on a Non-Judicial stamp paper that Bank may sustain on account of violation of patent, trademarks etc. by the Bidders.

25. Confidentiality

The Bidder shall keep confidential any information obtained under the contract and shall not divulge the same to any other person without consent in writing by Punjab & Sind Bank. In case of non-compliance of the confidentiality agreement, the contract is liable to be cancelled by Punjab & Sind Bank. Further, Punjab & Sind Bank shall have right to regulate Bidder staff.

Tenderer's Signature

26. Publicity

The Bidder shall not advertise or publicly announce that he is undertaking work for Punjab & Sind Bank without written consent of Punjab & Sind Bank. In case of noncompliance of this clause the Bidder will be debarred for participating any future tender / contract for a period of three years.

27. Termination Clause

The Bank shall have the right to terminate the Contract effective immediately by giving written 07 (Seven) days notice to the Seller if, the Bidder breaches a material provision of this Contract where that breach is not capable of remedy; or if the Service Provider breaches any provision of this Contract or fails to perform as per condition of contract.

28. Comprehensive Annual Maintenance Service contract:

After expiry of the defect liability/Warranty period of one year, all UPS shall be covered under Comprehensive Annual Maintenance Contract (CAMC). The bidder shall quote for Comprehensive Annual Maintenance Contract charges per unit per year considering the charges required for replacement of all defective spares, Chemical DC Capacitor, Snubbers, Capacitors, Exhaust Fans, IGBT drivers etc. Comprehensive Annual Maintenance Contract (CAMC) charges shall be paid on half yearly basis, after rendering satisfactory service and on submission of duly signed service reports by Bank Officials. Comprehensive Annual Maintenance Contract shall be valid for a period of 3 years from the successful completion of Defect Liability/Warranty Period of one year.

29. ASSIGNMENT & SUB LETTING

The Bidder shall not assign, transfer, convey, sublet or otherwise dispose of the contract in or any part thereof or any right title or interest therein to any third Party.

30. LIMITATION OF LIABILITY

Bidder shall be liable to the Bank for any indirect, incidental, special, or consequential damages, including lost profits or business interruption, arising out of this Agreement; furthermore, bidder maximum aggregate liability for all other claims related to this 180 KVA Modular UPS with 3 year CAMC procurement tender shall be strictly capped at 100% of the total fees paid or payable under this contract.

Tenderer's Signature

Eligibility Criteria:

Eligibility Criteria for Selection of vendor for supply, installation and commissioning of UPS systems to be directly met by the Bidder

Sr. No	Description of Eligibility Criteria	Complied (Yes or No)	Documents to be submitted
A	General		
1.	Bidders shall be the either OEM Manufacturers or a BID Specific authorized Channel partner of Pillar Power Systems/Legrand (Numeric)/Schneider/ABB/Socomec/Vertiv/Delta Electronics on behalf of the Principal/OEM. If OEM's authorized partner submits bid on behalf of the principal /OEM, the same partner shall not submit a bid on behalf of another principal /OEM for this tender. In case participating as an OEM or as a partner (authorized dealer / distributor) then the bidder should be an ISO 9001:2008/2015 or 14001:2004/2015 certified company with valid certificate.		1. If the applicant is Manufacturer (OEM), they should enclose the details of locations where the manufacturing and testing facilities are available. 2. If the bidder is an authorized partner for the OEM, the standard MAF (Manufacturer's Authorization Certificate) should be submitted. 3. Copy of Certificate to be submitted.
2.	The Bidder should have permanent office or at least one service centre in NCT of Delhi for quick response in case of breakdowns.		Address proof of permanent office or at least one service centre in NCT of Delhi of the said service center / office to be enclosed in this regard.
3.	The bidder should submit a self declaration that they have not been debarred/blacklisted for the last three years by any government / statutory / regulatory / Banks / Insurance Companies / Financial Institutions at the time of submission of Bid.		The bidder in their company's letter head shall provide undertaking to this effect.
4.	In case the bid is submitted by a partner (authorized dealer / distributor) then a letter from OEM needs to be provided regarding the unconditional acceptance of terms and conditions related to support for their products during warranty and subsequent AMC period if partner(authorized dealer / distributor) fails to do so.		Unconditional Acceptance Letter from OEM on the letterhead of OEM is mandatory
5.	Back to back support certificate from OEM.		Letter of confirmation from OEM.
B	Financial		
1.	The average annual turnover for financial year 2023-24, 2024-25, 2025-26 should not be less than Rs. 35 lacs.		Submit CA Certificate/CA certified Financial Statements as documentary evidence. CA certificate in the letter head of the Auditor Firm should invariably contain UDIN number.

Tenderer's Signature

2.	The firm/entity should have successfully completed similar works upto 31.03.2026. -Three similar single work order completed works each costing not less than Rs. 27.00 lacs. or - Two similar single work order completed works each costing not less than Rs. 41.00 lacs. or - One similar single work order completed works costing not less than Rs. 66.00 lacs. Similar Works Means: Supply Installation testing & Commissioning of UPS Systems in Govt. /Semi Govt. Organization/PSUs/Scheduled Commercial Bank's /State Govt.		Work order reference and details (Submit copy of work order) & Completion Certificate issued by Govt. /Semi Govt. Organization/PSUs/Scheduled Commercial Bank's /State Govt.
C	Experience & Support Infrastructure		
1.	The bidder: In case participating as an OEM directly then the bidder should be in Core Business of Manufacture, Supply, Install and Commissioning of UPS System, at least for a period of last Five years (As on RFP date). In case of participating as a partner (authorized dealer / distributor) then the bidder should be in business of Supply, Install and Commissioning of UPS System, at least for a period of last Five years (As on RFP date)		Documentary Proof/certificate
2.	The bidder should have direct support offices at Delhi NCT area.		Detailed address of support offices.
3.	Bids should be for latest models and should not include models, which are marked to be withdrawn (End of Life) during the next 12 months and End of Support for next 60 Months (Back to back support & certificate from OEM).		The OEM in their company's letter head shall provide undertaking to this effect
4.	Firm should have valid PAN card, GST registration		Submit copies of PAN card, GST registration certificates.
5.	The bidder should comply to the following: No generic call centre or telephonic support or Franchisee support is acceptable. The Bidder should have technically qualified engineers who have expertise and certification to support the installations of UPS System.		Self certified letter in compliance.

Tenderer's Signature

	While a call centre is acceptable for logging support requirements, support must be provided on site by a qualified engineer as stated above. Banking is 24 hours service oriented sector and hence any technical problem should be resolved by next business day from the date of lodge of complaint. If problem is not resolved by next business day, the bidder should provide standby UPS System. The Bidder should stock adequate spares of all items supplied and provide standby equipments of (equivalent configurations) on immediate basis. The Engineers at the support offices should be provided with a cell and the support / branch offices should have telephone and email facility.		
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Please note that all the documents requested should be arranged in the same order as mentioned in the Checklist.

Note: Documentary evidence like certificates etc. must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.

Yours faithfully,

Tenderer's Signature

FIRE SAFETY

1. Cutting / drilling machine and other electrically operated equipments used at site shall be plugged into correctly rated electrical outlets.
2. Only ISI marked 3 pin plug and other appliances and equipments shall be used.
3. Electrical power cables/wires used shall not have any joints and shall be properly rated.
4. All electrical appliances i.e. welding, drilling, cutting machine etc. shall be safely and securely earthed to prevent leakage current while in operation.
5. Fire extinguishers recommended and issued by fire officers shall be kept on the site.
6. Used paint drums shall be stored in specified store only after closing them properly.
7. Personal protective equipments such as safety shoes, hand gloves, welder's mask, ear plug etc. depending upon the requirement of the work shall be provided by the contractor to the workmen to prevent occupational health hazards.
8. None of the passages near lift lobby and staircases shall be used for stacking / dumping any kind of materials/waste.
10. None of the fire extinguishers shall be removed / shifted from its designated location.
11. Power supply shall be switched off from the mains when equipment is not in use.
12. Wood-shavings and saw-dust generated from the work shall be collected on daily basis, removed from site and stored at the designated place in proper manner.
13. Any debris generated from the work shall be collected on daily basis, removed from site and stored at the designated place in proper manner.
14. Battery operated emergency light/torches shall be provided by the contractor to the workmen while working beyond office hours.

Tenderer's Signature

TENDER ACCEPTANCE FORM (to be submitted on letter head of company)

Date: _____

**The HOD (Premises)
Punjab & Sind Bank
Corporate Office, Ground floor,
Office Block-3, Plate-B,
East Kidwai Nagar
New Delhi-110023,
Ph: 011-40175111**

Name of Project: SITC of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank.

Having examined all the documents, details, drawings, designs, specifications, and all instructions and Conditions of this Tender relating to the Works specified in the tender Document hereafter set out and having visited and examined the site of the works specified in the said tender document and having acquired the requisite information relating here to as affecting the Tender, I/we hereby unconditionally offer to execute the Works specified in the following tender document, within the Time Period specified in the said tender document, at the Rates mentioned in the attached Schedule of Rates and in accordance, in all respects, with the details, drawings, designs, specifications and instructions in writing referred to in all Conditions of the Tender, and with such materials as are or may be provided for and in all other respects in accordance with such conditions so far as they may be applicable.

I/we also undertake to do all extra or varied works which may be ordered as part of this Tender upon terms provided for in the Conditions of Tender and Agreement.

I/we hereby undertake to complete the whole of the work required within specified time limit allowed for completion of works from the date of handing over the site to me/us and agree to pay the penalty as specified in the Conditions of Contract, in case I/we fail to complete the works within stipulated time period.

I/we have deposited requisite **Performance Security with PSB**. If I/we fail to commence the work within 07 days of the date of issue of Letter of Award and/or if I/we fail to sign the agreement as per Tender Conditions. I/we agree that PSB shall—without prejudice to any other right or remedy—be at liberty to cancel the Letter of Award and forfeit of EMD Amount.

This is to certify that our company is not banned or debarred/blacklisted from any organization within last three years.

All the document required to establish our eligibility to undertake the Works are enclosed herewith in prescribed format. I/we here by certify that all these documents and information supplied/submitted are true and correct.

Yours Faithfully,

(Signature with Date and Stamp of the Bidder)

Tenderer's Signature

**MANUFACTURER'S AUTHORIZATION CERTIFICATE & WARRANTY SUPPORT
DECLARATION**

(ON OEMs Letterhead)

Date: _____

GeM Bid No: _____

**The HOD (Premises)
Punjab & Sind Bank
Corporate Office, Ground floor,
Office Block-3, Plate-B,
East Kidwai Nagar
New Delhi-110023,
Ph: 011-40175111**

We, _____ [name of Manufacturer], who are official manufacturers of [Insert type of goods manufactured] having factories at [insert full address of Manufacturer's factories], do hereby authorize [insert complete name of Bidder] to submit a bid the purpose of which is to provide the following goods, manufactured by us [insert name and or brief description of the goods], and to subsequently negotiate and sign the contract.

We here by extend our full guarantee, warranty, availability of spare parts in accordance with the Terms and Conditions of Contract with respect to the Goods offered by the above firm.

Name and Designation of the Authorized Signatory

Signature of Authorized Signatory with Date and Stamp of the OEM

Tenderer's Signature

UNDERTAKING–NOT BACKLISTED BY GOVERNMENT ORGANIZATIONS

(On Company's Letter Head)

No.

Dated: / /

The Assistant General Manager,
HO Premises Department,
Punjab & Sind Bank
Corporate Office, East Kidwai Nagar
New Delhi-23

Dear Sir,

Sub: Letter of Self-declaration.

We M/s (Name and address of the bidder) hereby declare that, we have not been declared to be ineligible / disqualified to participate for corrupt, fraudulent or any other unethical business practice and also have not been Blacklisted / removed by Public Organization during last 3 preceding years.

Yours faithfully,

Authorized Signatories

(Name and Designation, seal of the firm)

Tenderer's Signature

AGREEMENT FORMAT

This agreement is made on the _____ day of the month of _____ in the year 2026 at..... BETWEEN, Punjab and Sind Bank a body Corporate constituted and functioning under the Banking Companies (Acquisition and Transfer of undertaking Act) 1980 with its Corporate office at East Kidwai Nagar Delhi and Head Office at Bank House Building, 21 Rajendra Place, New Delhi-110008 represented by, hereinafter referred to as "BANK", which expression shall, unless excluded by or repugnant to the context, mean and include its successors in interest and assignees, on the one part and (Name of the bidder), a company registered under Companies Act, 2013, a firm registered under Partnership Act, 1932/ LLP Act, 2008 or Sole Proprietorship registration under Shop and Establishment Act having its registered office at represented by its (Auth. Signatory) Shri here in after referred to as the "BIDDER", which expression shall, unless excluded by or repugnant to the context, mean and include its successors in interest and assignees on the other part;

WHEREAS the Bank having agreed to engage the service provider for SITC of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank, who agrees to provide the services, as per the requirements and the terms and conditions finalized between the service provider and Bank,

NOW THIS AGREEMENT WITNESSETH as follows:

1. In this agreement words and expression shall have the same meanings as are respectively assigned to them in the conditions of contract hereinafter referred to.
2. The following documents not inconsistent with these presents shall be deemed to form and be read and construed as part of this agreement viz;
 - 1.1 The tender document with all Addendums, Annexure and Price Bid.
 - 1.2 The Tender, Letter of Acceptance, Letters from & to the bidder, if any, leading to and prior to acceptance letter.
 - 1.3 Technical Specifications, Special Conditions.
 - 1.4 Minutes of pre-bid meeting, if any.
 - 1.5 The details submitted in technical bid, design, and such other documents.

In consideration of the payments to be made by the Bank to the bidder, the bidder hereby covenants and agrees with the Bank to render the service in conformity with and subject to all terms and conditions/rules as mentioned in the Tender as also in the aforesaid documents which shall form part of this agreement.

In witness where of the parties hereto have here unto set their respective hands and seals the day and year first above written.

Signed, sealed and delivered by the said bidder, _____ to
..... (Name of the Bank) _____ in the presence of:

Tenderer's Signature

Signature of Bidder (with seal)

Signature of Authorized representative of the Bank / Accepting Authority.

Witness (Signature, Name & Address):

1)

2)

Tenderer's Signature

ARTICLES OF AGREEMENT FOR COMPREHENSIVE MAINTENANCE CONTRACT

THIS ARTICLES OF AGREEMENT made this _____ day of _____ Two Thousand Twenty Six between the Punjab and Sind Bank, a body corporate Constituted under the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970 and having its Corporate Office at New Delhi and any other places (hereinafter referred to as "the Bank") which expression shall include its successor or successors and assigns of the ONE PART through the authorized officer.....

AND

M/s. _____, having its registered office At _____, (hereinafter referred to as the "VENDOR") of the OTHER PART through its authorized representative Sri.

_____. In consideration of the payments to be made to the Vendor as hereinafter provided the Vendor shall upon and subject to the said conditions carry out and complete the works shown upon in the tender condition etc. And such further detailed specification as may be furnished to the Vendor by the Bank. The Bank will pay annually to the Vendor, the Quoted sum of Rs. (Rupees only) (hereinafter called the annual maintenance cost amount) which is% of the same project cost executed by the vendor under this rate contract, excluding tax portion and in the manner specified in the said conditions.

AND WHEREAS the Bank intend to enter in to a "COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF 02 NO. 180 KVA MODULAR UPS FOR 03 YEARS UNDER FIXED TERM AND CONDITION" (hereinafter called the "ANNUAL MAINTENANCE CONTRACT").

AND WHEREAS the "MAINTENANCE CONTRACT" as per the specification, quantity, quality, price and other terms and condition of the tender have been signed by the parties here to and the vendor has agreed to execute the maintenance works upon and subject to the said conditions.

WHEREAS THE Contractor has deposited with the Security Deposit ₹ _____/- (Rupees _____) (i.e. 10% of total amount of one as Security Deposit.

AND WHEREAS said all the scheme of COMPREHENSIVE MAINTENANCE CONTRACT FOR NEXT 03 YEARS UNDER FIXED TERM AND CONDITION is inclusive of the tender specifications, priced schedule of quantities and conditions mentioned herein have been signed by the parties hereto and the Contractor has agreed to execute the works upon and subject to the said conditions.

NOW IT IS HEREBY AGREED AS FOLLOWS:

- The comprehensive maintenance contract would be for a period of 03 years which will automatically begin immediately after completion of the warranty period.
- Vendor have to sign a maintenance contract with the Bank for undertaking the comprehensive maintenance contract.
- The duration of such contract would begin immediately after warranty period and would be for 03 years.

Tenderer's Signature

- d. While making payment for such maintenance cost GST* as applicable would be paid and TDS as applicable would be deducted.
- e. The contract agreement has to be executed on a non-judicial stamp paper of Rs.100/- value, which has to be procured by the vendor.
- f. All the hardware and software provided by the vendor comes within the purview of comprehensive maintenance under this contract.
- g. During this comprehensive maintenance period the vendor have carry out statutory quarterly visit to the site and carry out PREVENTIVE MAINTENANCE SERVICE of the hard ware and software.
- h. A copy of the EACH visit report along with the maintenance work carried out by the vendor has to be submitted in the branch and duplicate thereof has to be submitted to Punjab & Sind bank, corporate office, East Kidwai Nagar, New Delhi.
- i. Apart from the statutory visits vendor have to attend the break down calls as and when lodged by the Bank.
- j. All the breakdown calls has to be attended within a period of 24hours of reporting of the same and has to be resolved within 48hours of reporting of the same.
- k. In this comprehensive maintenance contract all the hardware and the software provided by the vendor are covered.
- l. Under this comprehensive contract the vendor has to provide all technical support 24X7 for maintenance of **02 NOS. 180 KVA MODULAR UPS SYSTEMS AT BANK BUILDING, RAJENDRA PLACE, NEW DELHI.**
- m. The CAMC charges are inclusive of all taxes and no cost escalation allowed whatsoever on any account. The charges are payable by the Bank on half yearly basis at the end of the period on successful completion of the services, after deduction of tax at source (TDS) as per relevant provisions of Finance Act from time to time.

The job of the Annual Maintenance Contract, agreement and documents above mentioned shall form the basis of this contract and all disputes to be decided in the manner prescribed in the conditions attached hereto and in such cases decision of the Bank will be final.

IN WITNESS WHEREOF, the parties hereto have executed these presents the day and year first herein above written.

WITNESS

EXECUTANTS

A) BANK

1)

2)

* Common Seal

In case of the company, the common seal be affixed pursuant to resolution of Board of Directors in accordance with Articles of Association of the Company the directors etc., as the case may be affixing common seal may initial in token thereof and also by putting their names

Tenderer's Signature

DEED OF INDEMNITY

This Deed of Indemnity executed at Delhi on the _____ day of _____ by _____ (hereinafter referred to as “the Obligor” which expression shall, unless it be repugnant to the context, subject or meaning thereof, be deemed to mean and include successors and permitted assigns);

IN FAVOUR OF PUNJAB & SIND BANK, a body Corporate constituted under the Banking Companies (Acquisition and Transfer of Undertaking) Act of 1980 having its Corporate office at East Kidwai Nagar Delhi and Head Office at Bank House Building, 21 Rajendra Place, New Delhi-110008 (hereinafter referred to as “Bank” which expression shall, unless it be repugnant to the subject or context or meaning thereof, be deemed to mean and include its successors and assigns)

WHEREAS Punjab & Sind Bank vide its Tender No PSB/HO Premises/ 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank - 01/2026 dated [-----] (Tender) had invited Bids from the eligible Bidders for Procurement of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank,

WHEREAS

- 1) The Obligor has
 - a) offered to Punjab & Sind Bank the service(s) as stated under Scope of Work of Tender;
 - b) represented and warranted that it has all permissions, consents, approvals and license from all authorities, both regulatory / statutory and non-regulatory, for executing the services as stated in the Agreement dated...../Tender;
 - c) Represented and warranted that the aforesaid services offered to Punjab & Sind Bank do not violate any provisions of the applicable laws, regulations or guidelines. In case there is any violation of any law, rules or regulation, which is capable of being remedied the same will be got remedied immediately during the implementation, maintenance and contract period to the satisfaction of Punjab & Sind Bank;
 - d) represented and warranted that they are authorized and legally eligible and otherwise entitled and competent to enter into such Agreement with Punjab & Sind Bank;
- 2) Punjab & Sind Bank, relying and based on the aforesaid representations and warranties of the Obligor, has agreed to avail the services from the Obligor on the terms and conditions contained in its Agreement dated _____ (the Agreement) with the Obligor;
- 3) One of the conditions of the aforesaid Agreement /Tender is that the Obligor is required to furnish an indemnity in favour of Punjab & Sind Bank indemnifying the latter against any loss, damages or claims arising out of any violations of the applicable laws, regulations, guidelines during the execution and rendering/delivery of service(s) to Punjab & Sind Bank and/or due to breach of terms and conditions of the Agreement by the Obligor and/or on account of misconduct, omission or negligence or otherwise by the Obligor.
- 4) In pursuance thereof, the Obligor has agreed to furnish an indemnity in the form and manner and to the satisfaction of Punjab & Sind Bank as hereinafter appearing;

NOW THIS DEED WITNESSETH AS UNDER: -

The words and expressions not specifically defined shall have the same meanings as are respectively assigned to them in the Tender/Agreement.

Tenderer's Signature

In consideration of Punjab & Sind Bank having agreed to award the Agreement to the Obligor, the Obligor hereby unconditionally, absolutely and irrevocably agree and undertake that: -

- a) the Obligor shall, at all times hereinafter, save and keep harmless and indemnified Punjab & Sind Bank, including its respective directors, officers, employees, agents and representatives and keep them indemnified from and against any claim, costs, charges, damages, demand, losses, liabilities or expenses of any nature and kind whatsoever and by whomsoever made in respect of the Agreement and any loss or damage caused from and against all suits and other actions that may be instituted taken or preferred against Punjab & Sind Bank by whomsoever and all losses, damages, costs, charges and expenses that Punjab & Sind Bank may incur by reason of any claim made by any claimant for any reason whatsoever or by anybody claiming under them or otherwise for any losses, damages or claims arising out of all kinds of accidents, destruction, deliberate or otherwise, direct or indirect, from those arising out of violation of applicable laws and also from the environmental damages, if any, which may occur or result from the terms of the Agreement.
- b) The Obligor further agrees and undertakes that the Obligor shall, ensure that all the permissions, authorizations, consents and licenses are obtained and renewed from the local and/or municipal and/or governmental authorities, as may be required under the applicable laws, rules, regulations, guidelines, orders framed or issued by any appropriate authorities.
- c) If any additional approval, consent or permission is required by the Obligor to execute and perform the Agreement during the currency of the Agreement, it shall procure the same and/or comply with the conditions stipulated by the concerned authorities without any delay.
- d) The obligations of the Obligor herein are irrevocable, absolute and unconditional, in each case irrespective of the value, genuineness, validity, regularity or enforceability of the aforesaid Agreement or other agreement, or the insolvency, bankruptcy, reorganization, dissolution, liquidation or change in ownership of Punjab & Sind Bank or Obligor or any other circumstance whatsoever which might otherwise constitute a discharge or defence of an indemnifier.
- e) The obligations of the Obligor under this deed shall not be affected by any act, omission, matter or thing which, would reduce, release or prejudice the Obligor from any of the indemnified obligations under this indemnity or prejudice or diminish the indemnified obligations in whole or in part, including in law, equity or contract (whether or not known to it or to Punjab & Sind Bank).
- f) This indemnity shall survive the Agreement.
- g) Any notice, request or other communication to be given or made under this indemnity shall be in writing addressed to either party at the address stated in the Agreement and/or as stated above.
- h) This indemnity and other non-contractual obligations arising out of this indemnity, shall be governed by, and construed in accordance with, the laws of India. The Obligor irrevocably and unconditionally agrees that any legal action, suit or proceedings arising out of or relating to this indemnity may be brought in the Courts/Tribunals at Delhi. Final judgment against the Obligor in any such action, suit or proceeding shall be conclusive and may be enforced in any other jurisdiction, by suit on the judgment, a certified copy of which shall be conclusive evidence of the judgment, or in any other manner provided by law. By the execution of this indemnity, the Obligor irrevocably submits to the exclusive jurisdiction of such Court/Tribunal in any such action, suit or proceeding.
- i) Punjab & Sind Bank may assign or transfer all or any part of its interest herein to any other person. Obligor shall not assign or transfer any of its rights or obligations under this indemnity, except with the prior written consent of Punjab & Sind Bank.

IN WITNESS WHEREOF the Obligor has signed these presents on the day, month and year first above written.

Tenderer's Signature

Signed, sealed and delivered by the said service provider, _____ to
..... (Name of the Bank) _____

UNDERTAKING FOR PRE-CONTACT INTEGRITY PACT

**The HOD Premises Department
Punjab and Sind Bank
Corporate Office, Ground floor,
Office Block-3, Plate-B,
East Kidwai Nagar
New Delhi-110023**

Dear Sir,

INTEGRITY PACT

Subject: 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) with 12-Month Warranty and 03-Year CAMC at Bank House Building, Rajendra Place, Including Buy-Back of Existing UPS Systems without Battery Bank.

I/We acknowledge that is committed to follow the principle of transparency equity and competitiveness as enumerated in the Integrity Agreement enclosed with the tender/bid document.

I/We agree that the Notice Inviting Tender (NIT) is an invitation to offer made on the condition that I/We will sign the enclosed integrity Agreement, which is an integral part of tender documents, failing which I/We will stand disqualified from the tendering process. I/We acknowledge that THE MAKING OF THE BID SHALL BE REGARDED AS AN UNCONDITIONAL AND ABSOLUTE ACCEPTANCE of this condition of the NIT.

I/We confirm acceptance and compliance with the Integrity Agreement in letter and spirit and further agree that execution of the said Integrity Agreement shall be separate and distinct from the main contract, which will come into existence when tender/bid is finally accepted by Punjab & Sind Bank. I/We acknowledge and accept the duration of the Integrity Agreement, which shall be in the line with Article 6 of the enclosed Integrity Agreement.

I/We acknowledge that in the event of my/our failure to sign and accept the Integrity Agreement, while submitting the tender/bid, Punjab & Sind Bank shall have unqualified, absolute and unfettered right to disqualify the tenderer/bidder and reject the tender/bid in accordance with terms and conditions of the tender/bid.

Yours faithfully

(Duly authorized signatory of the Bidder)

To be signed by the bidder and same signatory competent / authorized to sign the relevant contract on behalf of Bidder.

Tenderer's Signature

PRE CONTRACT INTEGRITY PACT

Between

This pre-bid pre contract Agreement (hereinafter called the integrity pact is made on day of the month of 2026, between, on one hand, Punjab and Sind Bank, acting through Shri....., Designation....., Punjab and Sind Bank, Government of India Undertaking (hereinafter called the "Principal/Bank" which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the first part and M/s.....represented by Shri....., authorized signatory of M/s.....(hereinafter called the "BIDDER/CONTRACTOR" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns)of the second part.

Preamble

The Principal intends to award, under laid down organizational procedures, contract/s for empanelment of agencies for External Glow/Non-lit Sign Boards in branches/office. The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness / transparency in its relations with its Bidder(s) and / or Contractor(s).

In order to achieve these goals, the Principal will appoint Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 - Commitments of the Principal

(1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

- a. No employee of the Principal, personally or through family members, will in connection with the tender for , or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- b. The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.
- c. The Principal will exclude from the process all known prejudiced persons.

(2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2 - Commitments of the Bidder(s)/ Contractor(s)

(1) The Bidder(s)/ Contractor(s) commit themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.

- a. The Bidder(s)/ Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the

Tenderer's Signature

contract.

b.The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.

c.The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

d.The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s).Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only.

e.The Bidder(s)/ Contractor(s) will, when presenting their bid, disclose any and all payments made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

f. Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

(2)The Bidder(s)/ Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings". Copy of the "Guidelines on Banning of business dealings" is placed at (page nos. 8-17).

Section 4 - Compensation for Damages

(1) If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.

(2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Bidder liquidated damages.

Section 5 - Previous transgression

(1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

(2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6 - Equal treatment of all Bidders / Contractors / Subcontractors

(1) In case of Sub-contracting, the Principal Contractor shall take the responsibility of the adoption of Integrity Pact by the Sub-contractor.

(2) The Principal will enter into agreements with identical conditions as this one with all Bidders and Contractors.

(3) The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 - Criminal charges against violating Bidder(s)/Contractor(s) /Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if

Tenderer's Signature

the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8 - Independent External Monitor

The Principal appointed as per Central Vigilance Commission guidelines. Name and addresses of the Monitors are given below:

1. Shri. Debal Kumar Gayen-9113484729
2. Shri. Pramod Kumar Garg-9810778058

(1) The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

(2) The Monitor is not subject to instructions by the representatives of the parties and performs his/her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him / her to treat the information and documents of the Bidders/Contractors as confidential. He/ she reports to the MD & CEO, Punjab & Sind Bank.

(3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his/her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractors.

(4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising at a later date, the IEM shall inform MD & CEO, Punjab & Sind Bank and recuse himself / herself from that case.

(5) The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

(6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/she will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

(7) The Monitor will submit a written report to the MD & CEO, Punjab & Sind Bank within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

(8) If the Monitor has reported to the MD & CEO, Punjab & Sind Bank, a substantiated suspicion of an offence under relevant IPC/ PC Act, and the MD & CEO, Punjab & Sind Bank has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

(9) The word 'Monitor' would include both singular and plural.

Section 9 - Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by MD & CEO, Punjab & Sind Bank.

Section 10 - Other provisions

(1) This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal, i.e. New Delhi.

(2) Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

Tenderer's Signature

(3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

(4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(5) Issues like Warranty / Guarantee etc. shall be outside the purview of IEMs.

(6) In the event of any contradiction between the Integrity Pact and its Annexure, the Clause in the Integrity Pact will prevail.

(For & On behalf of the Principal)
(Office Seal)

(For & On behalf of Bidder/ Contractor)
(Office Seal)

Place
Date

Witness 1: _____
(Name & Address) _____

Witness 2: _____
(Name & Address) _____

Tenderer's Signature

**Compliance Certificate
(On Bidders letter Head)**

Date:-

**The HOD Premises Department
Punjab & Sind Bank
Corporate Office, East Kidwai
Nagar, New Delhi**

Dear Sir,

1. Having examined the Request for Proposal (RFP) including all annexure, the receipt of which is hereby duly acknowledged, we, the undersigned offer to provide the end to end services in conformity with the said RFP and in accordance with our proposal and the schedule of Prices indicated in the Price Bid and made part of this bid.
2. If our Bid is accepted, we undertake to deliver the equipment within the scheduled time lines and accept all terms and conditions mentioned in the RFP document unconditionally.
3. We confirm that this offer is valid for 3 months from the last date for submission of RFP to the BANK (RFP closing date).
4. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
5. We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
6. We agree that the Bank is not bound to accept the lowest or any Bid that the Bank may receive.
7. We have not been barred/black-listed by any regulatory / statutory authority and we have the required approval to be appointed as a service provider to provide the services to Bank.
8. We shall observe confidentiality of all the information passed on to us in course of the tendering process and shall not use the information for any other purpose than the current tender.

Seal & Signature of the bidder

Phone No.:

E-mail:

Place:

Date:

Tenderer's Signature

Escalation Matrix

Name of Company :

1.Delivery Related Issues

Sr. No	Name	Designation	Full Office Address	Phone No	Mobile No	email address
		First level Contact				
		Second level Contact (If response not recd in 24 Hours)				
		Regional / Zonal Head(If response not recd in 48 Hours)				
		Country Head(If response not recd in One week)				
		Chairman (If response not received from above mentioned hierarchy)				

2. Service Related Issues

Sr. No	Name	Designation	Full Office Address	Phone No	Mobile No	email address
		First level of Support				
		Second level Contact (If response not recd in 4 Hours)				
		Regional / Zonal Head(If response not recd in 24 Hours)				
		Country Head(If response not recd in 48 Hours)				
		Chairman (If response not received from above mentioned hierarchy)				

Any change in designation, substitution will be informed by us immediately.

Signature

Name of representative

Designation

Company Seal

Name of Company :

Tenderer's Signature

Details of Support Offices-in Delhi/NCT:

S. No.	Address	Present Address Since when	Contact Person	Office Phone No	Mobile no	Email	No. of staff in the Office	Availability of Spare part (Yes/ No)

Tenderer's Signature

Please find below scope of work and UPS specifications

The existing 3 No's of 200 KVA Uninterruptible Power Supply (UPS) are located in the Basement of Punjab & Sind Bank , Bank House Building, Rajendra Place, New Delhi.

The Scope of the work comprises of the following;

Decommissioning and dismantling of existing 3 No's 200 KVA UPS along with lifting & shifting to designated location in Delhi area.

Supply, Installation, Testing and Commissioning (SITC) of 2 No's new 180KVA UPS with modular architecture and integration with existing batteries, UPS should be compatible with existing Battery Bank of configuration 12V, 120AH Exide make 240 batteries with 180KVA modular UPS systems with phase sequential circuit and other accessories, UPS systems are with 1 years comprehensive onsite warranty including transportation, lifting, shifting and positioning and 3 year CAMC.

Suitable cabling (including laying & connection) to be provided with DC cable between UPS and Battery as per requirement, only if the existing cable doesn't meet the requirement. Interlink cables to be provided for the batteries, if the existing interlink cables doesn't meet the requirement.

Suitable lugs with crimping to be provided/replaced for input/output cables along with any other consumables wherever needed. Required documents/manuals along with necessary knowledge sharing to be provided.

The vendor must visit the site and submit a site survey report, which is mandatory.

UPS Specifications:

Sr. No	Specification	Parameter
	General Specifications	
1	Nominal Power (KVA) UPS frame	180
2	Active Power (KW) UPS frame	180
3	Module Size	60KW*3
4	Classification	True online double conversion, VFI-SS-111
5	Possible Configuration	3P-3P
6	Topology	DSP based IGBT rectifier with advanced PF correction
7	UPS architecture	Modular UPS
8	Configuration	Parallel Redundancy mode
	Input Specifications	
9	Input voltage	L-L 380, 400, 415 Vac; L-N 220, 230, 240 Vac

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10	Input voltage range	At 400 Vac, (-40 %, + 20%) for 40% load; (-22.5%, + 20%) for 100% load
11	Input frequency (Hz)	50Hz with tolerance from 40 to 60 Hz
12	Input phases	3 phase + N + PE
13	Input current THD at 100% linear load with THDv at 0.5%	< 3%
14	Input power factor at 100% linear load	> 0.99
	OUTPUT SPECIFICATIONS	
15	Topology	DSP based PWM 3 level IGBT inverter
16	Output power factor	1
17	Output load PF handling	0.7 lag to 0.8 lead
18	Nominal output voltage with adjustment range	Vac = 380/ 400/ 415V $\pm$ 1% $\pm$ 0.5 (others selectable)
19	Output frequency (Hz)	50 ($\pm$ 0.1Hz) in-sync with input frequency
20	Range of frequency for bypass synchronizing	50 $\pm$ 8%
21	Output phases	3Ph + N + PE
22	Output voltage regulation	For static balanced load < 1% unbalanced load < 3% Dynamic load < 5% & recovery time as per IEC 62040-3
23	Voltage harmonics	< 2% for linear load & < 4% for non- linear load
24	Range of frequency for bypass synchronizing (Hz)	50 $\pm$ 8%
25	Voltage range for static bypass mode	Maximum voltage 220V: + 25% (optional + 10%, + 15%, + 20%) 230V: + 20% (optional + 10%, + 15%) 240V: + 15% (optional + 10%) Minimum voltage - 45% (optional - 10%, - 15%, - 20%, - 30%)
26	Permitted overload on mains (PF=1)*	$\leq$ 110% for 30 mins, $\leq$ 125% for 10 mins, $\leq$ 150% for 1 min, > 150% for 1.2 secs - the inverter shuts down
27	Overall efficiency in double conversion mode in linear load	Upto 95% at 100% load Upto 95.5% at 75% load Upto 96.0% at 50% load Upto 95% at 25% load
28	Efficiency on eco mode	upto 99%
29	Crest factor	3:1
	COMMUNICATION INTERFACE	
30	Cabinet displays	At least 5" Touch screen color display
31	Power module visual LED indicator	Independent multi-colour LED status bar (Green/ Yellow/ Red)

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32	Input/Output wirings	3Ph + N + PE from the bottom & rear
33	Functioning mode	On-line/ parallel mode/ frequency converter/ eco mode/ eco parallel mode (PECO)
34	Maintenance by-pass switch	MCCB - Included (Standard) – Isolator Switch
35	Static by-pass	Yes
36	Cold start	Yes
37	Paralleling	Max 4 cabinets
38	USB port	Yes
39	MODBUS/ RS485/RS232	Yes
40	RJ45 LAN/WAN	Yes
41	Potential free contact	Yes
42	SNMP	Yes
43	Safety and Protection	Overload, Short circuit, Back feed port available (external connection optional), Over & low voltage, Fast acting fuses
44	Available neutral status	TN-C, TN-S
	COMPLIANCE	
45	Electrical Safety	IEC 62040-1
46	EMC	IEC 62040-2
47	Performance & Testing	IEC 62040-3
48	Environmental	IEC 62040-4 & PEP
49	Declarations	ROHS / REACH
50	Storage and operation in Dry Heat, damp and cold Environment	UPS tested document from NABL accredited lab needs to be submitted as per IS 9000 standards
	AMBIENT CONDITIONS	
51	Operating temperature (°C)	0 - 40
52	Operating humidity (Rh)	0 - 95% non-condensing
53	Storage temperature (°C)	-15 to 50 deg C

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54	Maximum noise audible at 1m (dBA)	60
	Scalability	Scalable up to 1.2 MW (up to 20 modules and 4 power cabinets)
	Redundancy	N+X redundancy configuration
	Power Module Capacity	60 kVA / 60 kW per power module; full 60 kW rated output available even at 40°C ambient
	Power Module Architecture	Hot-swappable power modules with independent control
	UPS Capacity Deration	No deration on UPS capacity up to an ambient temperature of 40°C
	Efficiency	Up to 96% in double-conversion operation, contributing to reduction in Opex
	Eco Mode Efficiency	Up to 99%
	Input THDi	< 3%
	Advanced Monitoring & Control	Advanced monitoring and control functionality
	Cabinet Display	10" touch screen display; up to 190 parameters can be monitored through the display
	PCB Protection	All PCBs are conformal coated
	Dual Input Design	Separate input sources can be provided for rectifier input and bypass
	Power Cabinet Sizes	Power cabinets available in 300, 420 and 600 kVA / kW
	Compact Footprint	600 mm width for 300 and 420 kW cabinets; 1000 mm width for 600 kW cabinet
	Flexible DC Bus	36 to 42 batteries of 12 V can be connected (408 to 504 VDC)
	Common Battery Bank	Common battery bank option available for up to 2 cabinets in parallel
	Modbus Communication	Modbus over RS485 compatibility available as default option
	Battery Charging Current	18 Amps per power module
	Cold Start	Yes
	Compact Footprint	Advanced input phase correction
	Input Phase Correction	Variable-speed fans for effective cooling

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	Cooling	Available for internal UPS functionality checking
	Self-Loading Option	Available for quick diagnosis
	Module-wise Parameter Indication	Available for quick diagnosis
	Dust Protection	Dust filters provided as standard protection
	PHYSICAL CHARACTERSTICS	
55	UPS with inbuilt Transformer net weight (Kgs)	Each Power Module – 44kgs & Static Module – 24 kgs
56	UPS with inbuilt Transformer dimensions (W x D x H) (mm)	UPS without Transformer 600 (W) x 1100 (D) x 1475 (H)
57	Protection index	IP20
58	Li-ion Battery compatibility	Yes
59	Cable entry	Rear bottom entry
60	Company certifications	ISO 9001 : 2015 , ISO 14001 : 2015 , ISO 14001 :2018, PEP Certificate Only
61	Type Test certificate	Type test report from Govt agency/ NABL certified Lab copy for the particular Model
62	Manufacturing facility	Manufacturer should have manufacturing facility in India and details of manufacturing facility should be provided

Tenderer's Signature

PRICE BID BILL OF QUANTITY

Tender For Supply, Installation, Testing and Commissioning of 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) Along With 12-Month Warranty, 03-Year CAMC, And Buy-Back Of Existing UPS Systems At Bank House Building, Rajendra Place, New Delhi.

Amount (Rs.) incl.GST

NIT FOR SITC OF 02 Nos. 180 KVA Modular UPS Systems (Without Batteries) Along With 12-Month Warranty, 03-Year CAMC, And Buy-Back Of Existing UPS Systems without Batteries at Bank House Building, Rajendra Place, New Delhi		
(A)	Supply, Installation, Testing and Commissioning of UPS	
(B)	Less Buy-Back of old UPS(Without Isolation Transformers& Without Batteries Bank)	
(C)	Total C=A-B	
(D)	Comprehensive annual maintenance contract Cost for 3 years after completion of Warranty period(including all necessary material, spare parts & labors all inclusive)	
(E)	Grand Total Amount (C+D=E)	

Tenderer's Signature

SITE VISIT CERTIFICATE

Date:-

I/We _____ authorized representative of
M/s_____ have visited the site for installation of items
described in Bid No. : **GEM/2026/** Location at Punjab & Sind Bank, Bank House
Building, Rajendra Place, New Delhi on Date: _____. We have submitted this offer after
satisfying ourselves about the Site conditions, local cost etc. We have quoted our rate for bid
items specifications and service required as per the terms and condition mentioned in the bid. We
will not claim any extra charges for any other work for Supply installation testing and
commissioning of on items described in bid at respective location.

Signature of Bank Official

Signature of Bidder (With Stamp)

Tenderer's Signature